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Dear Valued UOA Patient:

Our practice has begun the process of re-opening our offices for comprehensive eye care and surgical services in accordance with recommendations from the Centers for Disease Control (CDC), the Illinois Department of Health (IDPH) and the American Academy of Ophthalmology (AAO).

During this unprecedented time, our greatest priority is the health and safety of our patients and staff. Our team will be taking extensive measures to minimize risk as we continue to provide state of the art ophthalmologic care and surgical services.

We have taken the following measures and we ask for your patience and cooperation during this difficult time:

- We have reduced overall patient flow and will be limiting the number of patients in the office at any one time.
- We are requiring masks to be worn at all times.
- We will be enforcing social distancing rules in our reception and waiting areas.
- Patients are asked to remain in their cars until they are called into the office and will be escorted by staff directly to an exam room.
- Patients are asked to come alone or have companions wait in the car. Exceptions will be made for minors or those that require assistance.
- We have enhanced our already extensive disinfection protocol in all of our clinical areas.

Once your appointment is scheduled, you will be contacted by our staff prior to your arrival in order to complete several important steps.

- Pre-registration
- Update pertinent medical history

This must be done prior to your arrival to minimize time spent in the office. We ask for your patience and cooperation with these calls in order to streamline your time in the office.

We will continue to offer Virtual Video Visits for appropriate situations.

We look forward to welcoming you back to the practice.

Your Doctors at University Ophthalmology Associates